



City of Westminster

# Committee Agenda

Title: **Family and People Services Policy and Scrutiny Committee**

Meeting Date: **Monday 17th June, 2019**

Time: **7.00 pm**

Venue: **Rooms 18.01 & 18.03, 18th Floor, 64 Victoria Street, London, SW1E 6QP**

Members: **Councillors:**

Jonathan Glanz (Chairman)	Peter Freeman
Margot Bright	Patricia McAllister
Nafsika Butler-Thalassis	Emily Payne
Maggie Carman	Selina Short

**Members of the public are welcome to attend the meeting and listen to the discussion Part 1 of the Agenda**

**Admission to the public gallery is by ticket, issued from the ground floor reception. If you have a disability and require any special assistance please contact the Committee Officer (details listed below) in advance of the meeting.**



**An Induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, please contact the Committee Officer, Tristan Fieldsend, Senior Committee and Governance Officer..**

**Email: [tfieldsend@westminster.gov.uk](mailto:tfieldsend@westminster.gov.uk) Tel: 020 7641 2341  
Corporate Website: [www.westminster.gov.uk](http://www.westminster.gov.uk)**

**Note for Members:** Members are reminded that Officer contacts are shown at the end of each report and Members are welcome to raise questions in advance of the meeting. With regard to item 2, guidance on declarations of interests is included in the Code of Governance; if Members and Officers have any particular questions they should contact the Head of Committee and Governance Services in advance of the meeting please.

## **AGENDA**

### **PART 1 (IN PUBLIC)**

**1. MEMBERSHIP**

To note any changes to the membership.

**2. DECLARATIONS OF INTEREST**

To receive declarations by Members and Officers of the existence and nature of any personal or prejudicial interests in matters on this agenda, in addition to the standing declarations previously made.

**3. MINUTES**

To approve the minutes of the meeting held on 1 April 2019.

**(Pages 5 - 10)**

**4. CENTRAL LONDON CCG UPDATE**

To receive an overview of issues, priorities and workstreams for Central London CCG in 2019/20.

**(Pages 11 - 16)**

**5. DEMENTIA STRATEGY**

To provide an overview of the issue of dementia in Westminster and the progress of the developing strategy to date.

**(Pages 17 - 26)**

**6. CABINET MEMBER UPDATE**

To receive an update on current and forthcoming issues within the portfolio of the Cabinet Member for Family Services and Public Health.

**(Pages 27 - 44)**

**7. 2019/20 WORK PROGRAMME AND ACTION TRACKER**

To consider topics for the 2019/20 work programme and note the Committee's action tracker.

**(Pages 45 - 54)**

**8. REPORTS OF ANY URGENCY SAFEGUARDING ISSUES**

Verbal Update (if any).

**9. ANY OTHER BUSINESS**

To consider any other business which the Chairman considers urgent.

**Stuart Love  
Chief Executive  
7 June 2019**

This page is intentionally left blank



CITY OF WESTMINSTER

## MINUTES

### Family and People Services Policy & Scrutiny Committee

#### MINUTES OF PROCEEDINGS

Minutes of a meeting of the **Family and People Services Policy & Scrutiny Committee** held on **Monday 1 April 2019** in Rooms 18.01 and 18.02, 18th Floor, 64 Victoria Street, London SW1E 6QP.

**Members Present:** Councillors Jonathan Glanz (Chairman), Margot Bright, Nafsika Butler-Thalassis, Maggie Carman, Peter Freeman, Patricia McAllister and Selina Short

**Also present:** Councillor Heather Acton.

#### 1. MEMBERSHIP

1.1 Apologies for absence were received from Councillor Emily Payne.

#### 2. DECLARATIONS OF INTEREST

2.1 There were no declarations of interest.

#### 3. MINUTES

##### RESOLVED:

3.1 That the Minutes of the Family and People Services Policy and Scrutiny Committee meeting held on 4 February 2019 be approved, subject to the following amendments :

- Paragraph 4.2, first bullet point, be amended to read “She had recently attended a meeting convened by Jake Berry MP, in response to a request from Birmingham Ladywood...” and “It was proposed to invite all local authorities who had attended this meeting to the next Westminster Shisha Roundtable to raise awareness and discuss further the dangers of smoking shisha.”
- Paragraph 4.2, second bullet point, be amended to read “...the Director of Public Health had published an annual report...”

- Paragraph 4.3 be amended to read “...an holistic approach being taken to ensure good services. Significant work had been undertaken with the CCGs...”

#### **4. CABINET MEMBER UPDATE**

4.1 Councillor Heather Acton (Cabinet Member for Family Services and Public Health), provided a briefing on key issues within her portfolio. The Committee also heard from Senel Arkut (Head of Health Partnerships and Development) and Gaynor Driscoll (Head of Public Health Commissioning).

4.2 The Committee noted the update and held detailed discussions on the following topics:

- **Substance Misuse** – A multi-disciplinary outreach based service had been established by the Drug and Alcohol Wellbeing Service (DAWS) to target drug use amongst rough sleepers. The service was intended to educate front line hostel staff in the identification of drug use and harm minimisation. It also had an early intervention approach with users to ensure they were aware of the dangers of drug use and direct them to available treatment where possible. A combination of services were working together to stop the escalation of drug use in this area and the Committee expressed an interest in undertaking a visit to DAWS to observe the work being undertaken. Following on from this discussion, the Committee was interested to learn what extent the Dark Web played in people obtaining drugs. Members were informed that users of the Dark Web covered a broad age range and tracking the purchasing of drugs through it was difficult due to its rapidly changing nature. The Committee was interested to learn more about the Dark Web and requested a briefing note on its role with regard to substance misuse.
- **Serious Youth Violence** – A working group had been established to examine youth violence and ensure there was a multi-agency response to tackle it. Engagement with young people regarding the issues around knife crime had been undertaken in conjunction with scrutinising local data. The data revealed most knife crime in Westminster occurred in the West End and St James’s Park areas and related mainly to males aged 19-24 coming into the borough from other parts of London. An early intervention project had been implemented in five local primary schools taking a trauma-based approach to providing support to children and their families. A youth providers’ roundtable event was to be held, to discuss how work was undertaken together with all parties in addressing this issue.
- **Adult Safeguarding** – A peer review of the Council’s adult safeguarding provision had been undertaken by other Local Authorities. The Committee was pleased to note that the feedback received had been very positive, in particular with regard to the levels of engagement with service users and the overall

holistic approach taken. It was felt there was a good focus on high-risk groups, including rough sleepers, hoarders and victims of modern slavery. The review did query though if there were too many groups and whether provision could be more focused. These comments were currently being assessed. The Committee noted that an updated adults safeguarding webpage was due to be published shortly and was informed of the extensive training provided to staff.

- Westminster Care Awards 2019 – The Committee was informed that the Westminster Care Awards had recently been held. The event had been very successful and positive feedback had been received from the attendees. Thanks were offered to the Adult Safeguarding team and officers for supporting the peer review and to Karen Roe, Communications Manager, for all her efforts in organising the Care Awards.

4.3 The Committee also discussed Childhood Obesity, Youth Providers Roundtable, Family Hubs Conference, the Speech and Language Therapy budget, Troubled Families and the Dementia Strategy.

## **5. SEXUAL HEALTH IN WESTMINSTER**

5.1 Helen Byrne (Senior Commissioning Manager) and Gaynor Driscoll (Head of Public Health Commissioning) introduced the report, which provided an overview of access to sexual and reproductive health services across Westminster. The Committee also invited Alan McGowan (Lead Consultant at the Dean Street Clinic – Chelsea and Westminster Foundation Trust) and Leigh Chislett (Clinic Manager at Dean Street Clinic) to join the discussion on this item.

5.2 The Committee was provided with an outline of the sexual health services available within Westminster, how they were being developed and the challenges facing the Council and providers. There were two large sexual health clinics located in Westminster offering a wide range of services. They had a clear objective of trying to reach high-risk communities and this had been successful in reducing the number of new HIV diagnoses in Westminster by 81% between 2016 and 2018. Extensive work with other communities such as the Chinese community, rough sleepers and the transsexual community continued in an effort to reduce HIV as more treatment methods became available.

5.3 Sexualised drug use had emerged as a significant issue and WCC clinics were regarded as leaders in addressing chemsex. Pathways and systems had been developed with local providers to deliver innovative ways of working with this group. This included joint working with the Club Drug Clinic to deliver care packages to affected individuals for both their sexual health and their drug and alcohol use. A 'party pack' was being piloted to minimise the harm caused by chemsex practices and these would provide harm minimisation advice and help to reduce the transmission of blood borne viruses and sexually transmitted infections.

- 5.4 The Committee was interested to learn what methods were used to engage the various communities in Westminster. It was explained that e-services were available as part of a London wide initiative. The service had received positive feedback and continued to grow. Local services were also continued to be strengthened with an emphasis on prevention, diagnosis, treatment and care of STIs with a focus on the population including young adults, Black Asian Minority Ethnic (BAME) and Men who have sex with Men (MSM). To achieve this, flexible services were being commissioned that addressed the changing needs of the population. It was acknowledged that services were particularly challenged due to the high number of people attending the clinics, many from outside Westminster. This was being managed through implementing action plans and demand management strategies to divert people to the online offer, although access to services across London remained an issue.
- 5.5 An update on the use of Pre-Exposure Prophylaxis (PrEP) was provided which was a medication used to help prevent people from developing HIV if they had been exposed to the virus. The medication had not been implemented fully across England but was operating as a trial, which started in 2019 and was due to be completed by 2022. The Committee discussed the cost of PrEP, the number of people participating in the trial, the criteria for their selection and how the Council could encourage further uptake of its use. It was suggested that in order to assist people at high risk who had need but not the ability to fund the treatment the Council should investigate if it could be offered by the NHS without cost or failing this investigate potential ways of helping support a hardship fund.
- 5.6 The Committee provided thanks to Helen Byrne, Alan McGowan and Leigh Chislett for attending the meeting and providing an interesting and informative update. A recent site visit to the Dean Street Clinic had been well received and those Members who were unable to attend it were urged to arrange a visit to experience the excellent work being undertaken there.

**RESOLVED:** That the Committee recommends that PrEP be made available on the NHS without cost. If this was not possible the Council should explore arrangements to support the development of a hardship fund for those people considered at high risk of developing HIV who could not afford to purchase PrEP medication.

## 6. 2018/19 COMMITTEE WORK PROGRAMME AND ACTION TRACKER

- 6.1 Aaron Hardy (Policy and Scrutiny Manager) presented the Committee's Action Tracker and explained that the Policy and Scrutiny Team were currently scoping topics for the 2019/20 work programme.



- 6.2 The Committee noted a letter from NHS England regarding proposed changes to HIV in-patient services. After considering the contents of the letter, the Committee decided there was no need to consider a substantial item on the proposals at this point. It was requested that NHS England provide the Committee with a future update as the proposed service changes progressed.
- 6.3 The Committee was provided with an update on the task group established to focus on Young People's Mental Health and Technology. The Chairman stressed the importance of Members keeping informed of the latest developments regarding technology and those Councillors wishing to participate in the task group were requested to inform Councillor Payne, the task group lead.
- 6.4 The Committee discussed potential future topics for meetings in 2019/20 and highlighted the following areas of interest:
- Social prescribing;
  - Changes to GP services;
  - Sex and relationships education; and
  - CCGs finances.

It was noted that the list of potential topics would be drawn from horizon scanning exercises, discussions with officers and suggestions from members. Those topics identified would then be circulated to the Committee ahead of the first meeting in 2019/20.

**RESOLVED:** That

- 1) The action tracker be noted; and
- 2) The ongoing topic selection campaign be noted.

## **7. REPORTS OF ANY URGENT SAFEGUARDING ISSUES**

- 7.1 The Chairman advised there was nothing to report.

## **8. ANY OTHER BUSINESS**

- 8.1 The Committee wished to record their thanks to Godwyns Onwuchekwa, who was leaving his role with Healthwatch Westminster, for his enthusiastic approach and his contribution to the work carried out in support of the Committee.

The Meeting ended at 8:37pm.

CHAIRMAN: \_\_\_\_\_

DATE: \_\_\_\_\_



## Family and People Services Policy and Scrutiny Committee

<b>Date:</b>	17 <sup>th</sup> June 2019
<b>Classification:</b>	General Release
<b>Title:</b>	<b>NHS Central London Clinical Commissioning Group Priorities and Workstreams 2019/20 Update for Health Overview &amp; Scrutiny Committee</b>
<b>Report of:</b>	Managing Director, NHS Central London Clinical Commissioning Group
<b>Cabinet Member Portfolio:</b>	Family Services and Public Health
<b>Wards Involved:</b>	All / Specific
<b>Report Author and Contact Details:</b>	Jules Martin, Managing Director of NHS Central London Clinical Commissioning Group & Neil Hales, Deputy Director of NHS Central London Clinical Commissioning Group. <a href="mailto:s.penlington@nhs.net">s.penlington@nhs.net</a>

### 1. Executive Summary

The narrative below gives a brief overview of issues, priorities and workstreams for Central London CCG in 2019/20.

Demand for NHS core services continues to rise along with both the London and national picture and the NHS faces unprecedented financial challenges both locally and within the wider North West London 'STP' area.

The CCG has had to make difficult choices in terms of funding for some previously funded elements, which though beneficial to patients and residents, are not the direct healthcare provision we are responsible for commissioning. Strong financial stewardship will continue in 2019/20 and beyond.

## **2. Key Matters for the Committee's Consideration**

NHS Central London Clinical Commissioning Group have set out their key priorities and workstreams for 19/20. The Committee are asked to kindly note the programmes of work initiatives and strategies currently in scope whilst having sight of the strategic ambition for 2020.

## **3. Background**

### **3.0: *NHS Structural Changes***

The CCG is working towards the aims of the recently announced NHS Long Term Plan. Developing further and implementing our plans for Integrated Care at a borough level are key to this. Our GP practices forming Primary Care Networks, groups of GPs working together, will form the key element of how the CCG will integrate patient's care, linking with community services, mental health services and our acute providers. The NHS Long Term Plan further notes the strategic direction of CCGs which will in essence split our current functions into two:

1. a more regional Integrated Care System (ICS) which will operate at the current North West London STP 'footprint'
2. a borough Integrated Care Partnership (ICP) which will operate across Westminster

We are developing proposals around these changes, in line with the national direction stipulated in the NHS Long Term Plan, for discussion with our Governing Body at its June 2019 meeting. Wider engagement on the changes with staff and key stakeholders will take place over the summer.

### **3.1: *Primary Care Networks***

Primary Care is changing as a result of national guidance which sees the formation of Primary Care Networks (PCNs). PCNs see GP practices group together to serve their local populations. There are 4 Primary Care Networks (PCNs) in Central London covering the following areas:

- South Westminster (10 practices - 75,000 patients)
- West End and Marylebone (9 practices - 44,000 patients)
- Regents Canal and Paddington (9 practices - 64,000 patients)
- St John's Wood & Maida Vale (7 practices – 52,500 patients)

Each Primary Care Network will have additional staff to support local GPs in working together 'at scale'. This will include, from July 2019:

- 1 Social Prescriber (to link with our developing work in Integrating Care noted below)
- 1 Clinical Pharmacist

PCNs from April 2020 will also include:

- 1 First Contact Physiotherapist
- 1 Physician Associate

GPs will continue to offer extended opening hours and each PCN will ensure there is access to a GP practice 8am to 8pm Monday to Friday in addition to weekend opening also.

#### **4.0:** *Primary Care Services*

##### **4.1:** *Digital technology*

In addition to the development of PCNs we have been looking to improve access to primary care both face to face and increasingly with the use of digital technology. In addition to patient's being able to email their GP an online consultation pilot is currently operating in the South Westminster PCN.

Two mobile phone 'apps' are also now being used:

- HealthAppNow
- MyCOPD

##### **4.2:** *New GPs at Randolph Surgery*

In May a new caretaker GP practice has commenced at Randolph Surgery and we will be running a procurement exercise during the summer to procure a permanent GP practice for Randolph. As with our process to find a caretaker practice we will be involving patients in selecting a permanent GP practice.

##### **4.3:** *Managing Long Term Conditions*

We are looking to improve outcomes for patients and following improvements seen in Diabetes services locally we have been further developing services for other long term within Primary Care including management of conditions including:

- Asthma (aged 7 upwards)
- Atrial Fibrillation
- Chronic Obstructive Pulmonary Disease (COPD)

In addition to the above Echocardiograms are now available in Primary Care.

#### **5.0:** *Developing Integrated Care*

The CCG has been developing new models of care since the summer of 2018 across the following key areas:

- Children & Young People
- Mental Health
- Older Adults

Some of the key features of the new models of care are:

#### **5.1:** *Children & Young People – Model of Care*

A co-produced model of care between the CCG and our local Mental Health provider CNWL. A pilot Integrated Care System is in place in South Westminster, located within the Bessborough family hub. This includes monthly MDTs, including paediatrics, CAMHS, health visitors and other professionals, to support children with particularly complex needs to be well supported within primary care. We are aligning the roll-out of this model with the LA's development of Family Hubs over the next two years, and using data to target multi-disciplinary interventions around asthma and other long-term conditions.

#### **5.2:** *Mental Health – Model of Care*

We are developing a clinically-led model of care with CNWL and other partners, which will transform the way community-based mental healthcare is provided to patients around primary care. Following a number of public, stakeholder and clinical reference groups, a service specification is being drafted, and the new model will go live in November 2019. This should lead to more targeted support, better integration of mental and physical healthcare (and therefore tackling the health and life expectancy inequalities which people with SMI experience), and deliver better value for money.

#### **5.3:** *Older Adults – Model of Care*

The Older Adults model of care looks how best to support our elderly population to care for them more appropriately in the community and look to reduce their A&E attendances and hospital admissions. As part of this work we are using a 'Rising Risk' dashboard to enable proactive care packages to be developed for patients.

#### **5.4:** *Westminster Partnership Board*

The Westminster Partnership Board is a key vehicle for developing our Integrated Care approach where we have recently shared progress to date as well as reflections on other areas across the country as we develop locally what is a national agenda. A 9 month pilot for the Integrated Community Team is launching in June and we will review the learning from this at the Partnership Board and it's related working groups to inform our future plans at 3 month intervals.

## **6.0:** *Mental Health Transformation*

We have been working with CNWL both to refine the model of care for Mental Health as well as look for efficiencies in services currently provided which will allow us to re-invest any savings into developing better access to services such as Improving Access to Psychological Services (IAPT) as targets for Westminster residents utilizing such services increases over time.

## **7.0:** *Autism Strategy*

The CCG is leading the development of an all-age Local Authority /CCG autism strategy for the Bi-Borough which has been co-produced with families of autistic children and adults with autism as well as stakeholders from across the system. Key aspects of the strategy will include:

- Earlier identification
- Improved diagnostic pathway for adults and children
- Better information, support and signposting – this will be driven by parents groups and autistic adults
- Establishment of autism friendly environments
- Better transitions into adulthood
- Planning improved adult support

## **8.0:** *Dementia Strategy*

The CCG together with our local authority partners have been developing a Dementia Strategy for Westminster, with an initial stakeholders workshop held in February 2019. Dementia continues to be a key priority for the Health and Well Being Board for 2019/20 and we look forward to developing work in this area as the year progresses.

## **9.0:** *Urgent Care*

Vocare provide care at the St Mary's Urgent Care Centre which received a Requires Improvement CQC rating in March 2018. The CCG have been working with Vocare, including supporting HealthWatch as part of their unannounced visits of the provider over the past few months. The St Mary's UCC will be re-inspected by the CQC in June but we are pleased to report both performance in respect of patients waiting times for treatment and the environment of the UCC itself are much improved.

## **10:** *Palliative Care*

The CCG has engaged an independent consultant, experienced in delivering Palliative Care services, to undertake a Strategic Review of Palliative Care in the wider tri-borough area. The review focuses on existing services and how we can ensure the community pathway element is strengthened. Publication of the review, which looks to assess how best End of Life care may be

provided within Central London and neighbouring CCGs, will be undertaken over the Summer.

**11:** *Patient Engagement*

Patient Engagement is key for the CCG and we have been working with our local Healthwatch who commended us for our involving patients in the recent caretaker arrangements for the Randolph Surgery. We are submitting a bid for Charitable funding which will enable HealthWatch to assist us in ensuring the patients' voice is at the heart of our newly emerging Primary Care Networks.

**If you have any queries about this Report or wish to inspect any of the Background Papers please contact Sharon Penlington at [s.penlington@nhs.net](mailto:s.penlington@nhs.net)**





City of Westminster

## Family & People Services Policy and Scrutiny Committee

<b>Date:</b>	17 June 2019
<b>Classification:</b>	General Release
<b>Title:</b>	Dementia Overview
<b>Report of:</b>	Bernie Flaherty, Bi-Borough Exec. Dir. ASC & Public Health
<b>Cabinet Member Portfolio</b>	Family Services and Public Health
<b>Wards Involved:</b>	All
<b>Policy Context:</b>	City for All – Caring and Fairer City
<b>Report Author and Contact Details:</b>	Anne Pollock, Principal Policy Officer, x2757 <a href="mailto:apollock@westminster.gov.uk">apollock@westminster.gov.uk</a>

### 1. Executive Summary

- 1.1. This paper provides an overview of the issue of dementia in Westminster and the progress of the developing strategy to date. The Committee is invited to discuss this and make any further suggestions as to how the strategy can help prevent this disease and support those with dementia and their carers, friends and families to secure a timely diagnosis, to live well and to die well.
- 1.2. Feedback from the discussions will be used to inform the developing dementia strategy for the Royal Borough of Kensington & Chelsea (RBKC) and the City of Westminster. The Strategy will be developed in partnership with Central and West London CCGs.

## 2. Key Matters for the Committee's Consideration

2.1. The committee is asked to consider and give feedback on

- Dementia health and care support, as well as the strategy's progress to date, in RBKC and Westminster, as set out in this paper
- How the strategy can prevent and support people living with dementia and their carers, families and friends with reference to the following questions:
  - What works well to prevent dementia and support people with dementia, their carers, friends and families in Westminster?
  - What are the challenges to preventing dementia, providing great services and to living well with dementia?
  - What local/national/international best practice in whole-systems dementia care and support are you aware of?
  - Are there any gaps in services that we should be aware of?

## 3. Background Information about Dementia

3.1. 'Dementia' describes a set of symptoms that may include memory loss and difficulties with thinking, problem-solving or language. A person with dementia may also experience changes in their mood or behaviour.

3.2. Dementia is caused when the brain is damaged by diseases, such as Alzheimer's disease or a series of strokes. Alzheimer's disease is the most common cause of dementia. Other common types of dementia are vascular dementia, mixed dementia, dementia with Lewy bodies and frontotemporal dementia.

3.3. Dementia is a progressive condition. As such, these changes are often small to start with, but they can become severe enough to affect daily life for someone with dementia. This progression will vary from person to person, and each will experience dementia in a different way – people may often have some of the same general symptoms, but the degree to which these affect each person will vary.

3.4. The specific [symptoms](#) that someone with dementia experiences will depend on the parts of the brain that are damaged, the disease that is causing the dementia and how far the disease has progressed. However, common symptoms can include

- day-to-day memory – e.g. difficulty recalling events that happened recently,
- concentrating, planning or organising – e.g. difficulties making decisions, solving problems or carrying out a sequence of tasks (such as cooking a meal),
- language – e.g. difficulties following a conversation or finding the right word
- Perception/visuospatial skills – e.g. problems judging distances and seeing objects in 3D
- orientation – e.g. losing track of the day or date or becoming confused about where they are.
- changes in mood – e.g. becoming frustrated or irritable, apathetic or withdrawn, anxious, easily upset or unusually sad.

With some types of dementia, the person may hallucinate or strongly believe things that are not true (delusions).

- 3.5. The Alzheimer's Society report found that in 2013 the total cost of dementia in the UK was estimated to be £26.3 billion. Of this, approximately £4.3 billion consists of health care, and approximately £10.3 billion consists of social care. The remaining £11.6 billion accounts for estimated unpaid care contributions.
- 3.6. Dementia mainly affects people over the age of 65. The likelihood of developing dementia increases significantly with age. Dementia can affect younger people too; more than 42,000 people in the UK under 65 have dementia.
- 3.7. Risk factors for dementia include
- Ageing
  - Gender (higher prevalence amongst women)
  - Genetics
  - Cardiovascular factors (Type 2 Diabetes, high blood pressure/cholesterol levels and obesity)
  - Other medical conditions e.g. Parkinson's, MS, HIV
  - People with Down's syndrome and learning disabilities

In addition, the latest research suggests that other factors are also important. These include:

- hearing loss
  - untreated depression
  - loneliness or social isolation
  - a sedentary lifestyle
- 3.8. Although there is no certain way to prevent all types of dementia, there is good evidence that a healthy lifestyle can help reduce an individual's risk of developing dementia. It can also help prevent cardiovascular diseases, such as stroke and heart attacks, which are themselves risk factors for Alzheimer's disease and vascular dementia. Research indicates that by modifying the risk factors people are able control, our risk of dementia could be reduced by up to 30%.
- 3.9. In addition, emerging research that suggests cultural and arts-based activities can reduce the risk of dementia and/or slow down its decline.

#### **4. Strategic context**

##### National

- 4.1. In March 2012, the government launched a national challenge to fight dementia. This programme of action was set up to deliver sustained improvements in health and care, create dementia friendly communities, and boost dementia research.

- 4.2. The Prime Ministers' Challenge on Dementia 2020 (launched February 2015) sets out the UK Government's strategy for transforming dementia care within the UK. The Challenge aims to build on the previous programme of action, and, by 2020, see England become
- the best country in the world for dementia care and support and for people with dementia, their carers and families to live; and
  - the best place in the world to undertake research into dementia and other neurodegenerative diseases.
- 4.3. This will be achieved by
- Improving diagnosis, assessment and care for people living with dementia
  - Ensuring that all people living with dementia have equal access to diagnosis
  - Providing all NHS staff with training on dementia appropriate to their role
  - Ensuring that every person diagnosed with dementia receives meaningful care
- 4.4. The government acknowledged that this cannot be achieved alone and the vision is also a call to action for all to show understanding and compassion to those with the disease to transform dementia care, support and research.

### Regional

- 4.5. The Dementia Friendly London ambition sees Alzheimer's Society, the GLA, London Health Board and other partners working together to achieve the following by 2022:
- 2,000 dementia friendly organisations
  - 500,000 Dementia Friends
  - Every London borough working to becoming a dementia friendly community
  - Meaningful involvement of people affected by dementia

### Local

- 4.6. The 2020 Dementia Challenge is in line with the findings of the North West London Collaboration of CCGs' report *NWL Strategic Review of Dementia 2015*. Details of the report's findings are included later in this report.
- 4.7. The Westminster Joint Health and Wellbeing Strategy priorities include "reducing the risk factors for, and improving the management of, long-term conditions, such as dementia". Commitments include "[creating] the conditions for dementia friendly communities, where an understanding of dementia supports communities to value the contributions of people experiencing the condition and their carers.
- 4.8. Westminster's City for All vision outlines the Council's commitment to

- A Caring and Fairer City – where caring and supporting the most vulnerable within the community is, and will always remain, the Council’s most important priority.
- A Healthier and Greener City – the Council will work closely with partners including the NHS to encourage individuals and families to enjoy active and healthy lives, while we focus our resources on the support needed for the most vulnerable in our city.

The City for All vision also outlines plans to open a new 84-bed home to provide specialist care for people living with dementia as part of a wider dementia strategy to support those and their families living with this difficult illness.

4.9. The Bi-Borough ASC and Public Health six priorities are

- Personalisation
- Market shaping & development
- Quality Assurance
- Safeguarding
- Prevention
- Integration

## 5. Dementia in Westminster

5.1. According to GP data, 1,275 people in Westminster have a dementia diagnosis. As 48,798 people in London have a dementia diagnosis. As such, Westminster is home to 2.6% of the diagnosed population of London.

5.2. However, as not all cases of dementia are diagnosed, it is estimated that ca. 1,630<sup>1</sup> people in Westminster are living with dementia. Approximately 50% of the population with dementia are aged 85+.

5.3. In June 2019, Westminster’s dementia diagnosis rate is above the London average (Westminster: 78.2% vs the London average of 70.5%). The table below provides an overview of the number of current and estimated future people living with dementia in Westminster, broken down by those with and without a diagnosis.

	2017/18	2026	2051
Dementia 65+ potential	1,630	1,956	2,445
Dementia diagnosis	1275	1530	1912

---

<sup>1</sup> According to GP records on PHE Fingertips, the number of over 65 residents diagnosed with dementia is **1,275**. Further data from the same PHE Fingertips profile suggests that, compared to expected numbers of over 65’s with Dementia, numbers diagnosed represent 78.2% of the potential **1,630** residents aged over 65 years have dementia.

5.4. The table below provides an estimate of current and future numbers of Westminster residents with dementia, broken down by ethnicity. These estimates assume the national projected increase in BAME 65+ population is reflected in the Westminster population.

	<b>2017/18</b>	<b>2026</b>	<b>2051</b>
Number of cases BAME	83	158	499
Number of cases non-BAME	1,547	1,798	1,946
Dementia 65+ potential	<b>1,630</b>	<b>1,956</b>	<b>2,445</b>

5.3. Diagnostic, treatment and care service provision may need to expand proportionately to meet this increasing need, including the specific needs of the expanding BAME population. For example, dementia presentation/help seeking is later in certain BAME groups.

5.4. Based on Alzheimer's Society's severity estimates from [Dementia in the UK \(2014\)](#), the tables below outline the estimated severity of dementia of the confirmed 1,275 residents with a dementia diagnosis and the potential total 1,630 residents aged 65 years and over living with Dementia in Westminster:

<b>Severity of dementia</b>	<b>%</b>	<b>No. living with specified severity in Westminster</b>	<b>Severity of dementia</b>	<b>%</b>	<b>No. living with specified severity in Westminster</b>
Mild	55.40%	706	Mild	55.40%	903
Moderate	32.10%	409	Moderate	32.10%	523
Severe	12.50%	159	Severe	12.50%	204
TOTAL +65 with a dementia diagnosis	100%	1,275	TOTAL +65 living with dementia	100%	1,630

5.5. According to [Alzheimer's research \(2014\)](#), it is estimated that the typical cost (based on 2012/13 costings) of dementia care for one person with a dementia diagnosis is £32,242 per year. This figure includes health & social care, unpaid care and other costs for people with mild, moderate and severe dementia.

5.6. Based on this figure, the table below outlines the estimated current and future costs of caring for people with a dementia diagnosis in Westminster. According to these estimates, the cost of dementia could increase by £8,219,518 between 2017/18 and 2026 and £20,548,794 between 2017/18 and 2051.

<b>Year</b>	<b>2017/18</b>	<b>2026</b>	<b>2051</b>
Number of people with a dementia diagnosis in Westminster	1275	1530	1912

Cost of care per person, per annum	£41,097,588	£49,317,105	£61,646,382
------------------------------------	-------------	-------------	-------------

## 6. Initiatives to prevent the onset of dementia, support people with dementia and their carers, friends and families in Westminster

- As highlighted above, keeping physically and mentally active can help prevent dementia. Initiatives to encourage an activity and mental stimulation for older people includes a range of community provision. This is in addition to Older People's Day Services, and other offers. For example, if you're over 60, you may be entitled to free swimming and other discounts with the Active Westminster Card.

### 6.1 Westminster ASC commissions the following specialist dementia services:

- Westbourne Dementia Day Centre – London Care
- Pullen Day Centre – Thursday's Dementia Day – London Care
- Dementia Extra Care Housing Units @ Leonora - Octavia Housing
- Dementia Extra Care Housing Units @ Penfold - Notting Hill Genesis
- Carers Dementia Group – Carers Network

### 6.2 The quality of residential and nursing homes for those living with dementia is above average, with 75% receiving a good or outstanding rating from CQC, compared to 69% nationally and is similar to London rate of 71%.

### 6.3 A significant number of people with a dementia diagnosis have co-morbidities. Residents also want to be treated holistically. As such, a balance of universal services is needed to support a wide range of needs with staff that have the skills to support residents with a dementia diagnosis and their families. This is in addition to having specialist services in place where needed.

### 6.4 As such, these services are in addition to:

- Universal services that support people with dementia/cognitive impairments & physical impairments across the Bi-borough, includes befriending, 121 support, day centres, homecare, community equipment, general Extra Care Housing, residential and nursing homes.
- The input of the Council's social work teams and information and advice team
- The option of direct payments, when relevant and desired

### 6.5 The Voluntary and Community Sector also offers a number of activities for people living with dementia. This includes choirs, concerts, sporting reminiscence at Lord's Cricket Ground and InMind at the Royal Academy of arts.

## 7. Key Achievements and Upcoming Milestones

### Regional

- 7.1 RBKC and Westminster Officers are working with partners to meet the Mayor's Dementia-Friendly London challenge.
- 7.2 The Bi-Borough Exec. Dir. of Adult Social Care & Public Health is the London ADASS Dementia Lead and has been working on improving dementia care and support across the capital. Key elements of London ADASS's work programme include:
- Increasing the number of dementia friends across London
  - Enhancing the personalisation of care of those with dementia
- 7.3 The Mayor has committed the GLA and TfL to work towards becoming dementia friendly organisations and committed to partnership working with the Alzheimer's Society. A Pan-London working group has been set up to discuss Dementia Friendly London.
- 7.4 The London ADASS Dementia Lead and the Alzheimer's Society are working together to make London dementia-friendly and creating dementia-friendly communities. Highlights include:
- Recruiting people with dementia to sit on the Mayoral People's Panel
  - A Dementia Champion for the GLA has been appointed
  - TfL launched a new e-learning Dementia Friends package in December 2018
  - London ADASS's programme to improve dementia awareness and call to action for all Health and Wellbeing Boards and the Dementia Commissioners Network to become dementia friends
  - London ADASS is working with a specialist IT company to develop a video profiling the virtual characters with dementia, "Martha" and "Arthur". The animations aim to show how a personalised approach can empower and enable people with dementia to live as independently as possible. The characters were launched at the ADASS Dementia Summit in May 2019.

### Local

- 7.5 In partnership with NHS colleagues, officers are currently developing a holistic dementia strategy that aims to make RBKC and Westminster global leads for Dementia-Friendly Communities.
- 7.6 Since January, activities for developing the strategy have included:
- 1 large resident workshop in RBKC and many 1-2-1 or small group interviews with care home residents.
  - 60 residents consulted, of which 56 have dementia (30 in group settings and 26 individual interviews) and 4 carers



- 45 meetings with stakeholders, including Health & Social Care partners, and representatives from diverse disciplines, including public sector, arts and culture, and the VCS
  - 12 Resident Service visits e.g. Dementia Café, Care Home & Dementia Action Alliance visits
  - One Dementia Expert Panel with over 70 attendees and one Roundtable with Frontline Health and Social Care professionals
- 7.7 So that the strategy is truly co-developed by residents living with dementia, their carers, families and friends, additional workshops are taking place in June and July to inform and shape the strategy.
- 7.8 Officers will draft the strategy over the summer, before it is presented to the Health and Wellbeing Board for approval. Subject to the Health and Wellbeing Board's approval, the strategy will be launched in the autumn.
- 7.9 To support the strategy's aims, a programme of work is on-going across Westminster to ensure the Council is dementia friendly. These include all staff attending Dementia Friends sessions, a programme of activities during Dementia Action Week and exploring making Council-owned properties dementia-friendly.
- 7.10 The Health and Wellbeing Board and staff from a number of departments have already attended the Dementia Friends sessions (including all ASC staff). The sessions continue to be rolled out and Dementia Champion "train the trainer" sessions are being arranged to ensure that the programme is sustainable and can be carried out in-house.
- 7.11 During Dementia Action Week (20-24 May) a programme of activities took place to raise awareness of dementia and encourage action. This included scarves knitted by people living with dementia being placed on statues, as well as a series of comms activities promoting dementia awareness. Events aimed at residents living with dementia took place across the borough (many of which were free), including a trip to Kew Gardens, an exercise class and Dining4Dementia at Comptoir Libanais.
- 7.12 In terms of Council-owned buildings, officers are working with the City Hall Inclusivity programme to ensure dementia needs are considered. Significant work has also taken place to ensure Westminster's Housing stock is dementia-friendly; the repairs & maintenance and major works contracts include dementia-friendly specifications. Since April 2018, ca. 400 void properties have been refurbished to this standard.
- 7.13 Examples of best practice in other boroughs include Greenwich's development of a red and yellow dementia-friendly business sticker and an online dementia hub for residents. In addition, Havering has co-developed with service users a Multi-Agency Approach to Deliver Better Quality Services to People with Dementia

**If you have any queries about this Report or wish to inspect any of the Background Papers, please contact: Anne Pollock, Principal Policy Officer ([apollock@westminster.gov.uk](mailto:apollock@westminster.gov.uk); 020 7641 2757)**



City of Westminster

**Family and People Services Policy &  
Scrutiny Committee  
Cabinet Member Update**

**Date:** Monday 17 June 2019

**Briefing of:** Councillor Heather Acton, Cabinet Member for Family Services and Public Health

**Briefing Author and Contact Details:** Charlie Hawken  
[chawken@westminster.gov.uk](mailto:chawken@westminster.gov.uk)  
020 7641 2621

## **ADULT SOCIAL CARE**

### **1. HOME CARE**

#### **Market Development**

- 1.1 In line with our goal of only working with providers who have a 'Good' or 'Outstanding' CQC rating, work is underway to attract new providers with these ratings to the local market. A Provider Engagement event is being held on 24 June to attract new care and support providers in Westminster, aligning with the vision for Adult Social Care.

#### **Quality Assurance Update**

- 1.2 **London Care** - The Care Quality Commission (CQC) is currently inspecting London Care, who were last inspected in 2015 and are a Lead Provider. London Care's contract performance has been relatively good until recently with concerns around communications – both with customers and the council.
- 1.3 A number of staffing changes have impacted the service and the quality of care provided. Quality Assurance (QA) will continue to support the provider working with Commissioning; we have issued a Performance Improvement Plan and are waiting for the outcome of the inspection.
- 1.4 **Vincentian Care Plus (VCP)** - We continue to work closely with VCP as although their performance has moved from 'Requires Improvement' to 'Good', we have continuing concerns about their business model and

financial sustainability and so are meeting regularly to ensure their viability as a lead provider.

### **Feedback from Homecare Consultation Exercise**

- 1.5 A Bi-Borough Home Care Engagement Workshop led by Commissioning took place to capture the views of local people to shape the future delivery of Home Care.
- 1.6 The event was well attended with more than 100 people ranging from 65 to 97 years old and included people who used services family carers, prospective service users and representatives from local voluntary groups.
- 1.7 Those attending had an opportunity to question the Lead Providers about their personal preferences, experiences and challenges in relation to Home Care.
- 1.8 Workshop discussions resulted in consensus on the importance of consistency and timeliness of care staff, appropriate funding, access to advocacy provision and improving access to information about the range of service providers.

## **2. PREVENTION**

### **Voluntary and Community Services Review**

- 2.1 A review is underway of voluntary and community sector (VCS) prevention services for a complete picture of the range of services commissioned across the Council. Services must reflect local need and met our priorities, be based on a robust and informed assessment of need, and provide value for money.
- 2.2 Across Council departments there are different commissioning processes, which creates a risk of duplication and inconsistency in commissioning services including VCS. The review will look for opportunities to streamline processes and ensure better value for money, as well as to increase collaborative and joint commissioning where appropriate.
- 2.3 A mapping exercise has been undertaken, and we are now analysing the mapping against contract outcomes and strategic fit with departmental and City For All priorities. We are identifying the potential to use different approaches to working with the VCS through consortia arrangements for example.

## **3. RESIDENTIAL AND NURSING CARE**

- 3.1 Three of the care homes in the SHSOP (Strategic Housing Strategy for Older People) programme with Westminster City Council are now in need of improvement. Discussions will take place to ensure we work together in partnership to deliver the improvements needed to the existing care homes

and the possible future delivery of services at Beachcroft in 2020 and Carlton Dene in 2023.

- 3.2 **Carlton Dene (Sanctuary) Residential Care** - received a determination of 'Requires Improvement'. They have also had medication management errors resulting in CQC serving an enforcement notice.
- 3.3 There have been no medication errors over the last twelve weeks, so CQC intends to return in the summer. QA continue undertake weekly monitoring and support on several issues including the adherence to medication management policies and practices.
- 3.4 **Garside (Sanctuary)** - following a recent inspection, Garside has dropped from 'Good' to 'Requiring Improvement'. The QA team are visiting weekly to support working closely with health colleagues, with regular Joint Operational Meetings.
- 3.5 **Four Seasons Health Care** – the provider has gone into administration after two of the holding companies behind the firm appointed administrators on 30 April after struggling to repay their debts. It is the biggest care home group to have gone into administration since Southern Cross in 2011.
- 3.6 Bi-Borough has 12 people placed in Four Seasons Care Homes currently, seven of whom are WCC residents. These are all spot purchased arrangements. While there are concerns, Four Seasons and the Care Quality Commission have said they do not expect any disruption to residents' lives, nor the closure of any of the 322 homes. We have embargoed any new admissions and identified alternative capacity should it be needed.
- 3.7 **St George's Nursing Home** - moved in January 2019 from 'Inadequate' to 'Requires Improvement' and continue to address areas that need to be improved. A full time manager has been appointed.
- 3.8 **Meadbank Nursing Home (out of borough – Wandsworth)**- is a large 176 bedded home within the borough of Wandsworth and we have 34 residents living in the home. CQC has assessed the home as 'Inadequate' and issued a number of enforcement notices. It is a BUPA run nursing home that brought in a service improvement team. The QA Team has been visiting regularly and significant improvements have been made by the home. BUPA also realise the home is far too big and have plans to split it up. CQC are currently in the home unannounced undertaking an inspection, preliminary feedback is that there are discernible improvements.

#### 4. LEARNING DISABILITIES

##### *Community Learning Disability Team*

- 4.1 Since 1 April, CCG commissioners in Central and West London have taken responsibility for commissioning the health input to the Community Learning

Disability Team. All stakeholders have committed to ensuring that the support residents receive should continue. Adult Social Care is liaising with people who use services, their advocates and families, to ensure that communication is effective and conveys this commitment. A Provider Forum was held on 16 May, at which the new arrangements were presented to local providers.

### ***Intensive support for residents with learning disabilities***

- 4.2 Resources have been made available by NHS England for intensive support for residents with learning disabilities. The work will be led by the Bi-Borough Transforming Care Partnership that involves professionals from Health and the Community Learning Disabilities Team.
- 4.3 The work will improve the offer of support for residents who are at risk of admission to are currently in long stay hospital settings. It will support those people in community settings, and in-patients who could return to the community given the right levels of support.
- 4.4 Work has started with local providers to remodel the support offered and will lead to a bid being submitted to NHS England for funding for the project.

### ***Learning Disabilities Providers - Quality Assurance***

- 4.5 The Care Quality Commission (CQC) inspected Elmfield Way, a service run by Yarrow Housing Limited, which was previously assessed as Requires Improvement. Adult Social Care Commissioners and Yarrow Housing produced a joint improvement plan, prioritising the areas identified by CQC.
- 4.6 All elements of the plan have been addressed and the CQC have now assessed the service as 'Good'. As a result, all regulated Learning Disability services in Westminster are rated 'Good' or 'Outstanding'.

## **5. MENTAL HEALTH**

### ***Mental Health Supported Accommodation Clusters – Re-Procurement***

- 5.1 Following a re-procurement for supported accommodation and the approval process, four contracts for the provision of supported accommodation cluster services have been awarded and new contracts commenced on the 1 May 2019. The contracts will provide support for people with severe and enduring mental illness. The 4 cluster areas will support up to 263 people living in 24 premises:
  - Look Ahead (Lot 1 – Shirland West Cluster)
  - St Mungo's (Lot 2 – Shirland East Cluster)
  - Riverside (Lot 3 – Pimlico Cluster)
  - SHP (Lot 4 – Central Cluster)

- 5.2 To ensure a smooth transition process to the new contracts, fortnightly implementation meetings were held with providers and with colleagues from Housing Commissioning and Central North West London NHS Foundation Trust.
- 5.3 As part of the implementation process the new providers held consultation meetings with people living in the premises as well as with staff working across all the services in the cluster. No issues or concerns were raised and the new services are operational.
- 5.4 Benefits include an improved pathway with services geographically clustered with a hub and step down in each lot improving the “move on pathway” together with a crisis bed offer. The clustering has also enabled better use of resources in staffing with services in each cluster within proximity to each other to enable shared staff, on call, staff and management to be better streamlined.
- 5.5 We are also working with landlords across the 24 premises to make improvements to the physical environment to support the recovery model.

## **6. OLDER PEOPLE**

### **Consolidation of Older People’s Contracts**

- 6.1 As part of the longer-term commissioning strategy, Adult Social Care Commissioning has updated and consolidated contract arrangements for 16 contracted Older Peoples services from 1 April 2019. Key changes included:
  - Reduction in the number of contracts and the transfer of three contracts fully funded by the CCG.
  - Updated specifications for the new contracts incorporating ambitions around supporting the Boroughs’ Dementia Friendly plans, requirements around Mental Health Support for Staff, person centred services and providers able to demonstrate social value within service delivery.
  - Wellbeing surveys through KPIs to enable us to measure outcomes and improvements
  - Contracts including revised output and outcome targets aiming for improved value for money.

### **Penfold Extra Care Service Re-Procurement & Extra Care Housing Service Requirements**

- 6.2 An advisory panel has been established to support the re procurement of care and support at the Penfold Extra Care Housing development. The panel is made up of a combination of tenants living at Penfold together with older people living in the community.
- 6.3 Their input will help to ensure that those things important to and for current Penfold tenants as well as older people who may be considering a move to extra care housing in future are incorporated in the service specification.

- 6.4 The panel has developed some key questions for providers which will be incorporated into the procurement method statement. The panel be regularly updated on progress while still adhering to procurement formalities.
- 6.5 Tenants have also been sharing with us their design requirements for future extra care housing developments, which is shaping and informing future plans.

### **Carers Network – Service Performance**

- 6.6 The Carers Hub delivers a range of services supporting carers through the Carers Network, and the service has been running for over a year. Provision includes:
- Advice and Information
  - Carers' Forum
  - Capacity Building and Awareness Raising
  - Assessments and Reviews.
- 6.7 Performance in all areas has been good historically in Westminster. Staff absence had resulted in some challenges meeting the targets for assessment and reviews towards the end of 2018/19, that they carry out on behalf of the council.
- 6.8 In response, we have been working with the Carers Network to improve processes and developed operating protocols to reduce the administration time around review and assessments, resulting in capacity being released into the service. The requirement for Carers Network to complete Assessments and Reviews was in response to carers' preferences and therefore included in the Service Specification.
- 6.9 The Carers Network is re-launching the Carers' Forum, to reach out to new carers and enable more carers to determine the agenda and priority discussion topics as well as being able to share experiences with the aim of developing peer support groups.

### **Notting Hill Genesis – Penfold Community Hub**

- 6.10 Notting Hill Genesis had intended to reduce their timetable of activities because of reduced funding from Central London CCG. They have been successful in securing alternative funding and can maintain the existing Community Hub opening hours 9am - 5 pm Monday to Friday until July 2019.

### **Glastonbury House**

- 6.11 Works are underway to make the following improvements in Glastonbury House:



- Installation of sprinkler system
- Replacement of external cladding
- Creation of an indoor scooter Store and
- Associated Fire Risk Assessment (FRA) Works

- 6.12 Sprinkler systems have been installed in the demonstration flat (Flat 13) for residents to visit and see exactly how the system will look in their homes. Additional associated FRA works have commenced with the installation of new front doors throughout the block.
- 6.13 Due to these works, there has been the need for providers to move into different spaces. Open Age will move to new space on the other side of Glastonbury House, for at least 6 months. A hire agreement has been drawn up to formalise these arrangements.
- 6.14 3rd Age have been given 3 months' access to share Resident Association space in Dryburgh Hall, (adjacent to Glastonbury House) and a hire agreement has been drawn up to formalise these arrangements.
- 6.15 In both cases, the Housing Team has offered to assist with the move and to support the organisations find longer term accommodation and to formalise any future arrangements.
- 6.16 United Living contractors are in process of moving into the space vacated by Open Age and 3rd Age.

## **7. PREPARATION FOR LEAVING THE EUROPEAN UNION**

- 7.1 As previously reported, Adult Social Care have established a Working Group to ensure compliance with all government communication and local authority requirements regarding preparations for leaving the European Union. The working group has focused on ensuring plans are in place for a “no-deal” scenario in line with Department of Health and Social Care (DoHSC) guidance. Following the extension to Article 50, until 31 October 2019 (at the latest) the working group has paused, but the existing plans will remain in place.

## **8. DIGITALISATION UPDATE**

- 8.1 Soft Market testing has been completed for the new Digital Platform to support “Person Centred Change” with over 50 different technology suppliers evaluated.
- 8.2 The first Digital Programme Board has met to monitor progress of the programme. Further business requirements workshops have been scheduled, looking at commissioning and learning disabilities requirements.
- 8.3 The new “Customer Journey” has been developed and a service specification has been drafted supported by an IT specialist who has captured the

technical requirements for the digital platform to ensure that it is designed with residents in mind.

## 9. BETTER CARE FUND (BCF)

- 9.1 Westminster City Council continues to work with Central London and West London Clinical Commissioning Groups to deliver on agreed schemes within its BCF Plan for 2017-19 and build a more integrated, sustainable health and social care system for the future.
- 9.2 Since April 2018 Better Care Fund Plans have been developed on a Bi Borough basis. The 2017-2019 Better Care Fund Plan has just come to an end and discussions are taking place in relation finalising plans for the 2019/2020 financial year in line with a new released policy framework. The framework does not alter the four national conditions which commit partners to creating joint plans signed off by Health and Wellbeing Boards, ensuring that funding within the Better Care Fund is the subject of agreed inflationary uplifts and that investment is made in out of hospital services and in managing transfers of care.
- 9.3 Early discussions with health partners have tabled proposals to reduce the scope of the Better Care Fund originally developed across what was the Tri Borough. Many of the plans originally developed in 2015 and re-developed in 2017 reflected joint commissioning arrangements which are no longer in place. This has informed the development of more focussed proposals for 2019/2020.

## CHILDREN'S SERVICES AND EDUCATION

### 10. SEND Tribunal Update

Westminster has seen a reduction in appeals going to Tribunal in the last year over the previous year. Current data shows that we are on track to continue that downward trend – against a back drop of national increases at a significant level.

In terms of mediation, we have embedded informal dispute resolution into our approaches and offer families a face to face meeting to discuss the next steps when an assessment has been declined. This is helping us to avoid unnecessary appeals. We also have formal mediation procured through independent specialists in the field. As of April 2019 there were eight active appeals:

	<b>Westminster</b>
EHCP Appeals	7
Of which are registered under the national trial	1
Cease to Maintain	1
Total Active	<b>8</b>

Appeals can be lodged against a refusal to assess, a refusal to issue an Education Health and Care Plan (EHCP) or against the contents of an EHCP; part B (description of the child's difficulties), part F (the level of support) and part I (which school).

## **11. Passenger transport**

- 11.1 Between January and April 2019, a procurement exercise was undertaken for Passenger Transport Minibus Services. The procurement sought to identify suitable providers to deliver minibus transport for pupils eligible for home to school travel assistance and vulnerable adults travelling to day activities in Westminster City Council and the Royal Borough of Kensington and Chelsea.
- 11.2 There have been significant service improvements to Passenger Transport services since it was procured in 2014, and this re-procurement represents the opportunity to formalise current quality standards, incorporate feedback from consultation and engagement with stakeholders and apply lessons learned from previous procurements.
- 11.3 The governance process is currently underway and the contract award outcome will be publicly available from June 2019. The new minibus service will commence for vulnerable adults in early August 2019 and eligible pupils from September 2019. The Council will work closely with providers to ensure the service transitions as smoothly as possible with robust communication in place to parents and carers.

## **12. Youth provider roundtable**

- 12.1 A Youth Providers Roundtable event took place on 4 April with representatives from a variety of organisations, including youth clubs, other council departments (Children's Services, Public Health, Economy, Policy, the Integrated Gangs Unit and Public Protection), schools, other voluntary sector organisations, the police, and the army. The roundtable discussed issues including safeguarding, identifying vulnerable young people and improved partnership working.

## **13. Update on additional funding for Speech and Language Therapy (SALT)**

- 13.1 The new service began on 1st April 2019. Westminster City Council is investing more in whole school support and with Clinical Commissioning Group Commissioners are now working with the provider, Central London Community Healthcare, and wider partners including schools, parents and early help colleagues to monitor implementation and ensure the whole system approach to meeting speech, language and communication needs is established.

## **14. Development of a Bi-Borough Sensory Impairment Support Service**

- 14.1 The Federation of Westminster Special Schools (FWSS) delivers specialist support services for children and young people with hearing and visual

impairments in Westminster. Kensington and Chelsea have different contractual arrangements which come to an end this summer providing the opportunity to develop a bi-borough service from September 2019 led by FWSS. Benefits include:

- A more joined up and flexible approach in the use of resources and training;
- Opportunity to further expand the resource base pilot to use the two Westminster Resource Bases at Edward Wilson Primary and St Augustine's CE High School flexibly;
- Opportunity to develop and grow a sustainable local offer that provides high quality specialist support and meets the needs of local children and young people;
- No reduction in the number of front-line staff.

Consultation on the proposal attracted overwhelming support, recruitment of specialist teachers is complete with a panel of young people with sensory impairments as part of the recruitment process. Work is now underway to ensure a smooth transition to the new service.

## **15. Launch of the early help strategy**

- 15.1 On 5 June there was a well-attended launch of the refreshed 2019-2022 Early Help Strategy – 'From Surviving to Thriving'. The strategy has been agreed by the local authority and partners – with each agency pledging their contribution to meet the needs of children at the earliest opportunity. This strategy should support the ongoing work to bring together organisations working with young people in Westminster – and will drive the development of the other 2 family hubs planned for the borough.

## **16. Family Hubs**

- 16.1 On 5 June I attended Family Hubs Taster Event at the House of Commons, where I gave an update on the development of our Family Hub in Westminster. We aim to have three Family Hubs operational in Westminster very soon, and we will use the hubs for some of our youth provider liaison work.

## **17. Early Intervention Foundation – Early Years Academy**

- 17.1 Bi-Borough is working with the Early Intervention Foundation to pilot an Early Years Academy. The aim of this pilot is to share information about what works – in promoting good levels of development at the foundation stage; including promoting speech and language development and bridging the gap between the vulnerable groups and their peers. As part of this work we intend to strengthen our pre-birth to 5 pathway; and the CCG, health provider and a number of voluntary groups have agreed to work with us to achieve this. The Early Years is being given much focus by DfE at the moment – recognising the strong correlation between good levels of development for children at age 4 and education outcomes at 16. The EIF EY Academy offers an innovative

approach to build local protocols and service provision based on local data and evidence of what works.

## **18. Visit by the South Australian Minister for Child Protection and delegates**

- 18.1 During the week 20-24 May, delegates from the South Australian Government, including the Minister for Child protection visited our Multi-Agency safeguarding Hub and met with senior officers working in Children's Services. The visiting team had been advised to visit Westminster by Eileen Munro, a lead professor in child protection services, and they were particularly interested in our systemic social work model. We were able to talk with them about our family hubs, our inclusion pilot and importantly how we have embedded systemic practice as a way of working in partnership with families to address and sustain positive change.

## **19. Youth Offending inspection**

- 19.1 The Youth Justice Board have approached Westminster to pilot a new shorter inspection of youth offending services for smaller authorities. This is a welcome approach and our local Youth Crime Prevention Partnership have expressed an interest in being part of the pilot. It would mean receiving an inspection and a letter of assessment, but the outcome would not be published. We await confirmation of our participation.

## **PUBLIC HEALTH**

### **20. Schools Street**

- 20.1 Westminster's first School Street opened Tuesday 23rd April 2019 in Enford Street. It now has a pedestrian and cycle zone with timed term time closures Monday to Friday mornings and afternoons. This enhances road safety around schools and helps create a healthier environment. It is funded under the MyWestminster - Active Streets programme.
- 20.2 The National Institute for Health and Care Excellence (NICE) guidance note "The Environment and Physical Activity" emphasises the importance of finding ways to create opportunities for children to be physically active and highlights the opportunities that are presented by activities such as walking, cycling as part of their everyday life. Children typically do not get enough physical activity, so Public Health are supportive of this scheme which will encourage active travel to and from school.
- 20.3 If the School Street at Enford Street is successful the intervention could be rolled out across the City of Westminster subject to local conditions.

## **21. School Health and Wellbeing Profiles**

- 21.1 Primary School health and wellbeing profiles have been developed in partnership with Public Health, Children's Services, Schools and Health Education Partnership and have been sent to all primary schools. The profiles are a "one stop shop" health and wellbeing data toolkit for schools and aim to support schools to:
- raise awareness of local health and wellbeing priorities;
  - highlight key areas where schools can positively impact children and young pupil's health and wellbeing;
  - support schools in achieving their Healthy School awards.
- 21.2 The reports are published online at <https://www.jsna.info/school-profiles>. Next steps are to develop profiles for Secondary and Special schools.
- 21.3 Schools play a vital role in improving children and young people's health and wellbeing. To support schools in their role, in addition to improving local understanding of need, a compendium of local and national health and wellbeing services, training and resources has been developed and sent to all schools.

## **22. Ward Profiles**

- 22.1 As health statistics are often produced at a borough level, the Public Health team have developed a ward focused repository for health statistics. The Ward Health Profile uses publicly available data and displays it in a dashboard to draw the eye in. There is a lot of data throughout the site including overall demographics and more specific themes around childhood obesity. Although this is an initial working document we would be keen to receive feedback from all departments as we see this as a good starting point and resource for requests. We are linking in with the more generic ward profiles and mindful of other products the council offers. The profiles are available via <https://www.jsna.info/ward-health-profiles>.

## **23. Mental Health and Wellbeing Joint Strategic Needs Assessment (JSNA)**

- 23.1 Following consultation with key stakeholders in February 2019, the final report of the Mental Health and Wellbeing JSNA was signed off by the Health and Wellbeing Board in May. The JSNA has been co-produced with colleagues from across the Council, as well as the Clinical Commissioning Groups, Healthwatch, MIND, Central and North West London NHS Foundation Trust, and the Community and Voluntary Sector.
- 23.2 Based upon the findings of the final report, and in collaboration with local stakeholders, the JSNA has identified seven themes which should be considered at a strategic level in order to further develop the local mental health and wellbeing system:

- mobilising local assets, services and communities;
- prevention and early intervention;
- pathways;
- recovery;
- funding;
- primary care;
- innovation.

The JSNA recommends the development of a multi-agency partnership to provide assurance to the Health and Wellbeing Board that these themes are being addressed in a coordinated manner, and to promote collaboration and coproduction across the mental health and wellbeing economy.

- 23.3 The summary report and full JSNA was published on the [JSNA website](#) as part of Mental Health Awareness Week (13-19 May). Other activities taking place during this awareness raising period include targeted campaigns focused on body image across key locations in the City of Westminster.

## **24. Shisha**

- 24.1 Shisha is a way of inhaling smoke, usually tobacco smoke. Shisha smoking creates smoke containing harmful chemicals, and the practice has been identified as a public health concern. Evidence indicates that there are significant health risks associated with shisha, including cancer, respiratory disease and heart disease. Regular shisha tobacco smokers may report or display signs of dependence, and misperceptions about the potential health risks are widespread. The existing evidence base underlines the need to minimise shisha use, particularly regular use.

- 24.2 Following a debate at Westminster Hall on reforming the regulation of shisha premises in December 2018 and a follow up Shisha Roundtable meeting with other Local Authorities held at the City of Westminster at the end of February 2019, an options paper is being finalised which will outline options for a joint health campaign and a public affairs campaign. Public Health England are involved and have offered their expert advice. They are supportive of any campaign led by Local Authorities which aligns to their “Stoptober” campaign timelines.

- 24.3 The next meeting with the members of the roundtable is being scheduled for early July and in the spirit of it being a joint Local Authority approach it will be hosted by Birmingham City Council.

## **25. Food Growing in Schools**

- 25.1 Six schools in Westminster (Ark Atwood Primary Academy, Burdett-Coutts and Townshend Foundation School, Dorothy Gardener Centre, Queen Elizabeth Jubilee School, St Marys Magdalene CE Primary School, and

Tachbook Nursery School) have secured funding for food growing projects from the Whole Kids Foundation and Food Matters.

- 25.2 The health and well being benefits of food growing have been well researched with findings suggesting that food growing increases levels of physical activity, improves attitudes to healthy eating, encourages positive social interaction can help reduce stress.

## **26. Greener Jobs Project**

- 26.1 Westminster City Council is seeking to appoint a provider to deliver a horticultural project which supports unemployed residents towards employment through mentoring, up-skilling, work experience and accreditation where possible.

- 26.2 The vision is to work in partnership with the provider to co-design the project, offering opportunity to be involved with current Council growing sites within the City of Westminster and their suppliers responsible for ground maintenance.

- 26.3 Horticultural activity can help improve physical and mental health. Improving mental and physical health conditions are key factor in helping people find and sustain employment. Using figures from 2016, it is estimated that 9,500 Westminster residents were claiming Employment & Support Allowance/Incapacity Benefit as a result of a mental or physical health condition – 0.7% higher than the London average.

## **27. Healthier Catering Commitment Awards ceremony**

- 27.1 Healthier Catering Commitment Awards ceremony on the 1<sup>st</sup> May 2019 recognised local businesses participating in the scheme, celebrating their commitment to improving the healthier food and drink offer in Westminster. 17 businesses achieved their award in 2018/19.

## **28. Flu**

- 28.1 Flu season 2018-19 is nearly over and the levels of flu circulating within the community are low. Following the availability of published data, in partnership with NHS England and the local CCG, Public Health will be reviewing the 2018-19 season and making recommendations for 2019-20. This will include an in-depth review to understanding, and overcoming, any identified barriers to uptake.

## **29. Immunisations**

- 29.1 Immunisation Commissioners at NHS England presented a paper to the Health and Wellbeing Board on March 28th outlining:



- roles and responsibilities in the delivery of the immunisations programmes;
- immunisation coverage data;
- headlines for London;
- routine childhood immunisation programme (0-5 years);
- school age vaccinations (5-18 years);
- challenges and what is being done to increase uptake?;
- outbreaks of vaccine preventable diseases.

29.2 Public Health will be co-ordinating a series of partnership workshops to agree a plan of local actions to improve performance. These workshops, scheduled for June 2019, will include a focus on communications, data, general practice and children's services.

29.3 A local immunisations communications will incorporate key points in the calendar such as seasonal changes (Flu and winter planning), milestones in the school year, and college terms.

### **30. Emergency planning**

30.1 Public health participated in a pan London resilience exercise on May 1<sup>st</sup> and 2<sup>nd</sup>. A de-briefing session was held and, in collaboration with colleagues and partners, learning was incorporated into departmental procedures and protocols. An emergency planning development session will be held for the Public health department in June.

### **31. Integrated Healthy Lifestyles Service**

31.1 One You Westminster started in January 2019, provided by Thrive Tribe, as an integrated model which replaces the previous smoking cessation service (Kick It), reducing the risk of cardio vascular disease service (Healthy Hearts) and elements of the Health Improvement Service.

31.2 The first quarter has been busy, with 583 residents setting a Smoking Quit Dates and 196 quitters with more still progressing towards their goal. 120 people have started on the multiple risk factors programme, a more intensive programme targeted towards meeting more complex needs.

31.3 The service operates clinics at the following health centres:

- Pimlico at the Marven;
- Paddington;
- Marylebone;
- Lisson Grove;
- Grand Union.

They have also started delivering Adult Weight Management courses at the Stowe Centre, Beethoven and Abbey centres.

31.4 The official launch event for One You Westminster took place on 6<sup>th</sup> June at the Greenhouse Sports Centre.

## **32. Serious Youth Violence**

32.1 A public health approach to addressing Serious Youth Violence is defined as an evidence based, whole-system, population level approach recognising the influence that wider and social determinants of health have on youth offending, youth violence and life-chances as a whole. Consequently, a public health approach involves working closely with partners and stakeholders across the whole-system, to ensure every child and young person have the best start in life, with access to the right support when needed.

32.2 Public Health has a “plan on a page” which outlines how we will work alongside colleagues in Children’s and Community Safety and wider partners to support this local priority, which has now been made a priority of the Health and Wellbeing Board.

## **33. Substance Misuse**

33.1 A review of activity at the end of Q4 for the main substance misuse provider, DAWS, (Drug & Alcohol Wellbeing Service) and the specialist alcohol provider TAS (the Alcohol Service) has indicated overall positive outcomes with some areas in need of further development.

33.2 DAWS has increased the number of opiate users in structured treatment by 53% compared with last year, with 525 residents in treatment. The target of 35% for the percentage of opiate users successfully completing treatment was met. Numbers in treatment for non-opiates remain similar to last year with an increasing trend seen in Q4. A focus for 2019-20 will be to continue with the implementation of an updated non-opiate pathway to engage more residents into treatment and improve completion rates. New service users of any substance starting treatment demonstrated a 15% (449 in total) improvement from 2017-18.

33.3 The DAWS Education, Training, and Employment (ETE) team provide their service to all substance misuse users across the wider system. This year has seen 252 residents accessing this service; which is 34% increase and the team have reached their targets; 12% gained a qualification and 12% commenced paid work, in addition 13% started volunteering.

33.4 The Alcohol Service (TAS) engaged 661 residents in structured treatment which is 35% more than last year. Following a quality improvement plan there has been a 25% increase in successful completion rates which by end of Q4, reaching the target of 40%.

- 33.5 In 2019-20 TAS will aim for increased engagement with primary care and the enhanced Hospital Liaison Service to improve the number of residents identified within hospital to commence treatment.
- 33.6 The Starting Over service is funded by Westminster Council to provide additional support to the male Integrated Offender Management (IOM) cohort in order to work to address their needs including substance misuse and mental health and reduce their re-offending. This is coordinated and delivered by DAWS, approximately 40 residents with considerable history of offending are worked with per quarter. Recent feedback from IOM police colleagues is that this is a valuable service, well delivered and contributing to reduced reoffending behaviour in this cohort. Reoffending data for Starting Over clients who have left the programme shows that only one client has reoffended during the subsequent 12 months.

#### **34. Sexual Health**

- 34.1 The plans for commissioners and sexual health services during 2019/2020 are to work with the Trust and CCGs on improving the access to contraception services within Primary Care. We are working to improve the prevention offer to reduce the cost of GUM services and aligning the pathways to ensure patients and residents receive the appropriate support. There is ongoing work with the London Programme and NHSE on the future of commissioning PrEP that is sustainable and is within the affordability limits for local authorities.
- 34.2 The Sexually Transmitted Infection (STI) data will be published end of June. We are projecting a rise in STI diagnosis within the clinics based in Westminster from local unverified data but at this point are unable to identify which STI's the increases are linked to. This will be shared in the next report to Committee.
- 34.3 The latest unplanned pregnancy data has been published Westminster remains one of the lowest areas in London for Teenage pregnancies and repeat abortions. This correlates with prevention campaigns and the access to contraception methods.
- 34.4 The activity of the Genitourinary Medicine (GUM) for Westminster residents shows overall there has been a slight increase in GUM activity, this has been apportioned to patients requiring contraception, whereby during 2018/19 we developed clearer pathways, improved messages and literature to ensure contraception is easily accessible for residents. We are predicting a year end outturn in the region of 40,000 Westminster residents having accessed local services for their contraception and sexual health needs.

- 34.5 We have seen a decrease in residents with non-complex sexual health needs presenting to GUM clinics up to February 2019. Residents are opting to use the online e-service for screening of STIs. To date 18% (7,200) are accessing the e-service in line with planning assumptions.
- 34.6 In April 2019 Chelsea and Westminster Foundation Trust had an IT issue which resulted in clinics being closed to all patients excluding sexual assault and emergency contraception. The Trust initiated emergency planning procedures and prioritised those patients who had tested positive to be informed of their status. Patients were signposted to services in other boroughs and to the online service. A number of complaints were received by the Trust due to the clinics being closed, but the Local Authority received no complaints. The IT issue has been resolved and clinics are operating as normal.



## Family and People Services Policy & Scrutiny Committee

<b>Date:</b>	17 <sup>th</sup> June 2019
<b>Classification:</b>	General Release
<b>Title:</b>	<b>2019/20 Work Programme and Action Tracker</b>
<b>Report of:</b>	Director of Policy, Performance & Communications
<b>Cabinet Member Portfolio</b>	Cabinet Member for Family Services and Public Health
<b>Wards Involved:</b>	All
<b>Policy Context:</b>	All
<b>Report Author and Contact Details:</b>	<b>Aaron Hardy x 2894</b> <b>Ahardy1@westminster.gov.uk</b>

### 1. Executive Summary

1. This report asks the committee to agree topics for the 2019/20 work programme and note the committee's action tracker.

### 2. Key Matters for the Committee's Consideration

- 2.1 The Committee is asked to:

- Review and approve the draft list of suggested items (appendix 1) and prioritise where required
- Note the action tracker (appendix 2)
- Note the list of topics for the North West London Joint Health Overview and Scrutiny Committee

### 3. Topic selection

- 3.1 The proposed list of topics (Appendix 1) has been compiled by policy and scrutiny officers in collaboration with services.

#### **4. North West London Joint Health Overview and Scrutiny Committee (JHOSC)**

4.1 Members of the JHOSC and support officers met on 24<sup>th</sup> May 2019 to discuss the annual review of the JHOSC. Members also agreed potential topics for the JHOSC's 2019/20 work programme, which are:

- Case for a single CCG and borough arrangements
- Development of North West London Integrated Care System
- North West London Finance Committee and GP at hand funding issues
- North West London Financial recovery
- Long-Term Plan submission
- Estate Strategy for NHS London
- Patient Transport and the CQC report

**If you have any queries about this Report or wish to inspect any of the Background Papers please contact Aaron Hardy:**

[ahardy1@westminster.gov.uk](mailto:ahardy1@westminster.gov.uk)

#### **APPENDICES:**

**Appendix 1** - Work Programme 2019/20

**Appendix 2** - Action Tracker

**WORK PROGRAMME 2019/2020**  
**Family and People Service Policy and Scrutiny Committee**

<b>ROUND ONE</b> <b>17 JUNE 2019</b>		
<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To update the committee on key areas of work within its remit and the Cabinet Member’s priorities	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Dementia Strategy	To review and contribute to the approach to developing the dementia strategy	
Central London CCG Update	To discuss the priorities for Central London CCG for 2019/20	Jules Martin, Managing Director, Central London CCG

<b>ROUND TWO</b> <b>17 October 2019</b>		
<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To receive an update and provide “critical friend” challenge	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Youth Crime	What is youth crime picture in Westminster? What is being done to address youth crime?	
Local Safeguarding Adults Board	Review of the annual report	Independent LSAB Chair
HealthWatch Update	To receive an update on the work of the local HealthWatch	Olivia Clymer, Chief Executive, HealthWatch Central West London

**ROUND THREE**

**25 NOVEMBER 2019**

<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To update the committee on key areas of work within its remit and the Cabinet Member's priorities	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Health and Social Care Integration	How is integration of health and social progressing Westminster and how is it improving outcomes for residents?	
Local Safeguarding Children Board	Review of the annual report	Independent LSCB Chair

**ROUND FOUR  
27 January 2020**

<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To receive an update and provide "critical friend" challenge	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Support for young carers	What support does the council offer to young carers? Can we do more to help them and those they care for?	

**ROUND FIVE  
5 MARCH 2020**

<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To receive an update and provide "critical friend" challenge	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Integrated Care Systems	Investigate the impact of NW London ICS work on Westminster	Mark Easton, NW London CCG



**ROUND SIX  
20 APRIL 2020**

<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To receive an update and provide “critical friend” challenge	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Westminster Family Hubs	Review the implementation of the family hubs model in Westminster	

**ROUND SEVEN  
TBC**

<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To receive an update and provide “critical friend” challenge	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Supported Families	Review of the troubled/supported families programme following the council securing autonomy over the scheme	
Looked after Children and Unaccompanied Asylum-Seeking Children	Review of the annual report of the independent reviewing officer	

**ROUND EIGHT  
TBC**

<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Cabinet Member Q&A	To receive an update and provide “critical friend” challenge	Councillor Heather Acton, Cabinet Member for Family Services and Public Health
Sexual and Relationship Education	Review of the implementation of SRE across Westminster after a	

	year of it being a statutory part of the curriculum	
--	---	--

<b>UNALLOCATED ITEMS</b>		
<b>Agenda Item</b>	<b>Reasons &amp; objective for item</b>	<b>Represented by</b>
Adult Social Care Account Group		
Imperial College Healthcare NHS Trust	Review of ICHNT estates program. Especially focusing on maintenance backlog and effect on services	
Suicide	Review of approach to suicide prevention	
Public Health	Review of the annual report of the Director of Public Health	Director of Public Health
Fostering and adoption	Review of the annual report	
Social Prescribing	Examine the approach to social prescribing across Westminster and its outcomes	

<b>TASK GROUPS AND STUDIES</b>		
<b>Subject</b>	<b>Reasons &amp; objective</b>	<b>Type</b>
Young People's Mental Health and Technology	Investigate the effect of technology on young people	Task Group

Family and People Services Policy and Scrutiny Committee Action Tracker

ROUND FIVE 1 APRIL 2019		
Agenda Item	Action	Update
Item 4: Cabinet Member Update	Organise a visit for members to DAWS	Completed
	Supply a note on the active life meeting that took place on 20th March	In progress
	Circulate a briefing note on the use of the dark web to purchase drugs	Completed
	Circulate a note on the family hubs conference	Completed
	Speech and Language Therapy budget – what is the new budget, how has this affected services?	Completed
	What is the new budget for troubled/supported families and how is it being used?	Completed
	Circulate a note on the recent dementia strategy event	Completed
	Circulate a note on the Youth Providers roundtable	Completed
	Circulate the report on Immunisation Programmes	Completed

ROUND FOUR 4 FEBRUARY 2019		
Agenda Item	Action	Update
Item 4: Cabinet Member Update	Circulate director of public health report to the committee when it is published	Completed
	Circulate report on barriers to uptake of childhood vaccinations to the committee when it is available	In progress

Item 5: Childhood Obesity in Westminster	Circulate details of water fountains in school scheme	Completed
Item 6: Local Children's Safeguarding Board	Circulate the final version of the LSCB annual report to the committee	In progress

ROUND THREE 3 DECEMBER 2018		
Agenda Item	Action	Update
Item 4: Cabinet Member Update	Provide details of how people without internet access can get the SEND self-evaluation forms	Completed
	Include and update on youth violence public health approach in cabinet member report	In progress
	Include updates on agreements of areas of lead responsibility for Speech and Language Therapy in cabinet member report	In progress
Item 5: Safeguarding Board	Share section 42 safeguarding process map with the committee	Completed
	Circulate to all councilors the contact details they should use to raise safeguarding issues	Completed
	Provide update on deprivation of liberty safeguards work in cabinet member update	In progress
Item 6: Direct Payments/Personal Budgets	Circulate examples of payroll services to the committee	Completed

ROUND TWO 15 OCTOBER 2018		
Agenda Item	Action	Update
Item 4: Cabinet Member Update	Include updates on the e-based system for STIs in future cabinet member updates	In progress
	Contact Central London CCG about the discontinuation of the 'different voices' service.	Completed

	Provide a briefing note on new contract for passenger transport	Completed
Item 5: Westminster HealthWatch Update	Include direct payments/personal budgets on the committee's work programme	Completed
Item 6: Care Home Improvement Programme (CHIP) - Older People's Nursing and Residential Homes	Share reply about young woman at Forrester court with the committee	Completed
	Provide benchmarking briefing on care home ratings	Completed
	Organise briefing session on commissioning for the committee	In Progress
	Provide the committee with an update on the IBCF funding settlement once it's known.	In Progress

This page is intentionally left blank